

ANNUAL PROGRAM SURVEYS

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MARCH 2ND, 2018

NATIONAL CASA WEBINAR



CASA

Court Appointed Special Advocates
FOR CHILDREN

THE NATIONAL COURT APPOINTED
SPECIAL ADVOCATE ASSOCIATION

Agenda

- **Overview of the 2017 Annual Local Program Survey**
- **Highlighting changes from the 2016 Local Program Survey**
- **Overview of the State Program Survey**
- **FAQs**
- **Question and answer period**

Overview



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Overview: 2017 Local Program Survey

- **Critical to make the case for CASA/GAL program funding**
- **Necessary information for stakeholders**
- **Essential for understanding *growth, trends, and gaps* across the network**
- **A first step for understanding our network's impact**



Overview: 2017 Local Program Survey

- **Reports are used to reinforce your case for support**
 - **Annual survey reports**
 - **State summary reports**
 - **Key indicators**



Overview: 2017 Local Program Survey

- **Key indicators allow us to make data-based decisions about the network**
 - **How many kids do we serve?**
 - **How many volunteers are active in our network?**
 - ➔ **How can we make the greatest impact?**
- **Focus is on annual numbers, but some questions ask about September 31, 2017**
 - **This is for comparability to AFCARs**



Overview: 2017 Local Program Survey

- **Who must complete the Annual Local Program survey?**
 - **State organizations that report in aggregate for locals**
 - **Local programs in all other states**
- **Remote offices report through program**
- **No auxiliaries**



Overview: 2017 Local Program Survey

- **~97 questions**
- **Printable PDF available on the website**
- **Four sections:**
 - **Program operations & resources**
 - **Staff**
 - **Volunteer advocates**
 - **Children**



Changes

Highlighting changes from last year

- **Logic checks**
 - **To avoid historically common inconsistencies in the data**
 - **Survey will not allow to proceed unless numbers add up correctly**
- **A few additional binary questions to help characterize your program**
- **Questions re: your program's attitude towards transfer volunteers**



State Survey



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Overview of the 2017 State Program Survey

- **Required of all state offices**
- **~50 total questions**
- **5 sections**
 - **Organizational Structure**
 - **Revenue and Finances**
 - **Board of Directors**
 - **Staff**
 - **Children (1 question)**



FAQs



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- **Where do I find it?**
 - **On the website, under Reporting Tools:**
 - Link to the portal
 - Printable PDF version
 - Instructions with definitions for each question
- **How do I log in?**
 - **The portal ID in Key Survey is: 1051278**
 - **Login is your program ID (numbers only)**
 - **Password is most likely your website password unless it has been changed by your program**



- **If you don't know the answer to a non-required question or do not track a certain number, do not answer it! Incorrect numbers skew our stats.**

- **CASA/GAL volunteer (advocate):** A person assigned by the court as a CASA/GAL (unpaid) volunteer advocate for a child(ren) who is abused, neglected or abandoned
- **New volunteer:** Newly trained in 2017 to advocate for a child as a CASA/GAL volunteer.
 - This does not include those training but not planning to take CASA cases, nor does this include existing volunteers, board members, office volunteers, or volunteers acting in a capacity other than court advocacy of children.



- **Case:** A case may mean a single child, or a group of siblings designated as one case, assigned to a CASA/GAL volunteer or a paid staff serving in a CASA/GAL volunteer capacity.
 - Defined by your court.
- **Child served:** A child with an abuse, neglect, or abandonment event that has been assigned a CASA/GAL volunteer advocate or a paid staff member acting in a CASA/GAL volunteer advocate role.

- **Child monitored:** A child or case that is monitored or tracked by a local program, but there is not regular in-person contact with the child(ren).
 - Not all programs monitor children who are not receiving advocacy.



- **New child:** Children whose cases were newly opened and assigned a CASA/GAL volunteer with the program.
 - The child may have previously been served by a CASA program and be counted as new as long as a new case has been opened (e.g. new referral from the courts, new dependency case opened, etc.).
- **Reopened case:** The number of children who had previously received CASA/GAL services from your program, whose cases were previously closed, and who had cases **reopen** and receive CASA/GAL services from your program.



- **Unserved:**

- Children who are before the court due to abuse or neglect who are not assigned an advocate (staff or volunteer).
- If your program monitors cases, **include cases monitored** in the unserved number as those children are not receiving court-appointed special advocacy.



- **Paid staff acting in a CASA/GAL volunteer advocate capacity:** A paid member of program staff that advocates on a child's behalf
 - Has regular, in-person contact with the child(ren) and makes fact-based recommendations to the court on their behalf.
 - This does not include staff acting in a supervisory role to the volunteer on the case, but where the staff member is the sole advocate on the child's case.

1. Annual Local Program Survey 2017

Number of children served by CASA/GAL volunteer advocates in your program in 2017:

Number of children served *exclusively by paid staff advocates* in your program in 2017:

TOTAL CHILDREN SERVED by your program in 2017 (do not include children monitored by your program):

Number of children monitored (children who were not assigned a volunteer or staff advocate who had regular, in-person contact with them and made fact-based recommendations with the court) by your program in 2017.



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QUESTIONS?

SURVEY ASSISTANCE:

SURVEY@CASAFORCHILDREN.ORG

OR

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Network Webinar Upcoming Topics

March 23

Topic updated

Building Local Program Logic Models

April 6

**Flex Learning Program Updates
Governance Initiative**

April 20

**Getting Started with TechSoup: Low Cost/
No Cost Tech Tools for Nonprofits**

**Visit the Training Calendar
for the latest schedule, materials and recordings**

[www.casaforchildren.org/State and Local Programs/Training Staff & Volunteers/Training Calendar](http://www.casaforchildren.org/State%20and%20Local%20Programs/Training%20Staff%20&%20Volunteers/Training%20Calendar)



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